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| abhijitmahajan20@gmail.com   |  | | --- | | **Phone**  +91-9834541188 | |  | | **Email** | |  |   **CORE COMPETENCIES**   |  | | --- | | Strategic Planning & Implementation | |  | | Delivery Management | |  | | Program Management | |  | | Project Management | |  | | Stakeholder Management | |  | | Application Architect | |  | | Proficient in Java Architect  Proficient in Azure Data Architect  Agile/ Scrum Methodologies | |  | | Team Building & Leadership | |  | | Business Process Improvement | |  | | Cross – Functional Collaboration | |  | | Software Development Life Cycle (SDLC) | |  | | ITIL Framework | |  | | Technical Support | |  | |  | **ABHIJIT** **MAHAJAN**  **Senior Technology Manager – Associate Director**  **Technocrat with expertise in Delivery and Project Management, targeting senior roles in Delivery Management, Project Management and Engineering Management to leverage over 16 years of experience.**  **PROFILE SUMMARY**   * With **over 16 years of experience in IT, specializing in Delivery Management and Program Management** across various industries like **Banking (BFSI), Insurance, Telecom, Healthcare, & E-commerce.** * Supervising **large-scale projects utilizing Agile methodologies** like Scrum, along with **managing offshore & onshore development teams** effectively. * **Skilled in Architecture, Design & development of large-scale projects**, with expertise in Banking (BFSI) Domain (Payments). * **Proficient in Java Architect and Azure Data Architect** * **Proficient in Java, Springboot, Microservices, Restful API, React js, Python, Azure Synapse,Azure Databricks,Azure Datafactory, AWS, Terraform,AI/ML,NLP,LLM** & more * Successfully **supervising implementation of delivery frameworks & new technologies**, ensuring compliance with quality benchmarks. * Supervised execution of 6 simultaneous projects as a Delivery/Project Manager, managing Agile boards, forecasts, schedules, and budgets. * Proficient in **leading cross-functional teams & fostering collaboration to drive successful project outcomes**, leveraging expertise in Agile methodologies &offshore/onshore development models. * Achieved **improvement in project delivery timelines at Agios Softwares by implementing streamlined processes** and enhancing team efficiency, resulting in increase in client satisfaction scores.   **TECHNICAL SKILLS**   * **Operating System:** Windows 2000, Unix, Linux * **Languages:** C/C++, Java, Spring Boot, Micro services, RESTful Web services, React JS, JavaScript, Python, Generative AI, Machine Learning, Deep Learning, NLP.LLM * **Database:** Big Data, Hadoop, Oracle 11i, MySQL, MongoDB * **Tools:** JIRA, JUNIT, VSS, GitHub, Subversion, Putty, HPQC, ITSM, ETL, UML, VISIO * **Cloud:** Azure Synapse, Azure DataFactory, Databricks, DataLake, Cognitive, Blob, Apps, Functions, AKS, Power BI, AWS, EC2, S3, ECS   **AWARDS & ACHIEVEMENTS**   * Bagged **Delivery Excellence Award** at Capgemini for major contributions. * Achieved **Spot Excellence Award** at Tech Mahindra Ltd. for successful project deliveries. * Received **Long Term Service Award** at Tech Mahindra Ltd. |
| **WORK EXPERIENCE**  **Since Feb23 |Agios Softwares | Senior Technology Manager-Asso. Director**  **Jun’18- Jan’23 | Capgemini Pvt. Ltd. | Project Manager**  **Jul’17- May’18 | Aventior Digital | Technical Delivery Manager**  **Nov’15- Jun’17 | Infosys Ltd. | Project Manager**  **Dec’06- Jan’15 | Tech Mahindra Ltd. | Technical Lead**  **Responsibilities:**   * **Strategic Project Management Leadership:** Steering the implementation of innovative technologies and delivery frameworks, ensuring optimal operational efficiency and adherence to quality standards. * **Stakeholder Engagement and Relationship Building:** Establishing and nurturing strong relationships with business stakeholders, leadership teams, and key partners across geographies and departments. * **Governance Excellence:** Leading projects through rigorous governance processes, presenting changes, issues, and contingency plans to Portfolio Steering Committees for effective decision-making. * **Client Collaboration and Vendor Management:** Engaging with prestigious clients, business partners, and vendors to ensure alignment and successful project outcomes; closely collaborating with third-party entities to coordinate projects. * **Integrated Program Planning:** Crafting comprehensive Integrated Program Plans from multiple project plans and developing processes for ongoing monitoring and updating. * End-to-End Project Oversight: Supervising projects from conceptualization to execution, conducting regular review meetings to monitor progress and ensure alignment with schedules and budgets. * **Agile Project Management:** Driving daily Scrum calls, Sprint Planning, Stand-ups, Releasing, and Retrospectives to meet customer acceptance criteria and ensure agile project delivery. * **Contract Negotiation and Operational Review:** Negotiating terms for new projects, reviewing project status reports during operational phases, and ensuring timely project completion and delivery. * **Multi-Geographical Coordination:** Coordinating projects across different geographical locations, ensuring seamless execution and collaboration. * **Continuous Process Improvement:** Reviewing the effectiveness of release and project management processes, implementing procedures for improvement, and mitigating risks associated with technical architecture, implementation, and deployment. * **ITIL and Agile Implementation:** Implementing ITIL and Agile processes to enhance work practices, incident, problem, and change management, and business continuity and disaster recovery plans. * **Exception Management and Client Escalation:** Acting as an escalation point for critical customer issues and managing exception management to ensure prompt resolution and customer satisfaction. * **Team Development and Leadership:** Developing and leading high-performing teams, actively participating in appraisals, job rotations, and career development programs at the senior level.   **Highlights:**   * Led a large team for projects worth $1M to $10M. * Spearheaded 6 concurrent projects as Delivery/Project Manager. * Drove organizational transformation to Agile development process. * Established a delivery process based on Agile/Scrum methodologies.   **EDUCATION & CERTIFICATION**   * **Certified SAFe 5 Scrum Master** * **MBA – Marketing | VBIMR – Amravati University** * **B.E. – Electronics & Telecommunications | SSGMCE – Amravati University** | | |
| **ANNEXURE**  **| Projects |**  **Nova Molecular Technologies (US)**  **Platform:Java, Springboot, Microservices, Restful API, React js, Python, Azure Synapse,Azure Databricks,Azure Datafactory, Power Bi, Agile/Scrum, AI/ML,NLP,LLM**  **Role: Delivery Manager**  **Team Size: 30+**  **Roles Played:**   * Ensuring timely deliveries, exceeding customer expectations. * Coordinating with different teams within the program.   **Royal Bank of Scotland (UK)**  **Platform: :Java, Springboot, Microservices, Restful API, React js, Python, Azure Synapse,Azure Databricks,Azure Datafactory, Power Bi, Agile/Scrum, AI/ML,NLP,LLM**  **Role: Project Manager**  **Team Size: 30+**  **Roles Played:**   * Timely project deliveries, customer satisfaction. * Collaboration with different teams within the program.   **Generali Insurance (Italy)**  **Platform: :Java, Springboot, Microservices, Restful API, React js, Python, Azure Synapse,Azure Databricks,Azure Datafactory, Power Bi, Agile/Scrum, AI/ML,NLP,LLM**  **Role: Project Manager**  **Team Size: 30+**  **Roles Played:**   * Ensuring timely deliveries within quality and budget parameters. * Coordinating with different teams within the program.   **Anti-Money Laundering and Risk Management, American Express (AMEX)**  **Platform: Java, Springboot, Microservices, Restful API, React JS, Python, AWS, Terraform,EC2, S3, DynamoDB, Fargate, AKS, Agile/Scrum, ITIL, JIRA, UML, VISIO, AI/ML**  **Role: Program Manager**  **Team Size: 30+**  **Roles Played:**   * Led the design and implementation of an Anti-Money Laundering System. * Collaborated with the Risk and Fraud management team for investigations.   **Electronic Fund Transfer (Payment) System, American Express (AMEX)**  **Platform: Java, Springboot, Microservices, Restful API, React JS, Python, AWS, Terraform,EC2, S3, DynamoDB, Fargate, AKS, Agile/Scrum, ITIL, JIRA, UML, VISIO, AI/ML**  **Role: Program Manager**  **Team Size: 30+**  **Roles Played:**   * Developed a card payment service for transaction routing and authorization. * Implemented real-time monitoring and fraud prevention measures**.**   **BRAUN Website Development (PnG US)**  **Platform: Delivery Management, Java, Javascript, Angular JS, RESTful, Magento 2.2 (B2C), HTML/CSS, ITIL, Agile Scrum, JUNIT, JIRA**  **Role: Project Manager**  **Team Size: 30+**  **Roles Played:**   * Successfully managed the project from conceptualization to execution. * Led a team in developing a comprehensive website for Procter and Gamble.   **NISM -NT (AT&T)**  **Platform: Project Management, C/C++, Java, J2EE, Oracle CRM, ITIL, ETL-Informatica, Agile Scrum Processes**  **Role: Project Manager**  **Team Size: 30+**  **Roles Played:**   * Designed a Network Inventory Management System for AT&T. * Led the team in resolving faults in network elements.   **SFW-OR FLOW DEV, British Telecom, UK**  **Platform: BAC6.5 (Topaz), Clarify, Oracle 10g, Windows 2000; QTP, C++, Java, PL/SQL, QTP Scripting**  **Role: Technical Lead**  **Team Size: 40+**  **Roles Played:**   * Provided a technology platform for innovation in the marketplace. * Launched the NGA program for fiber access to end-users and communication providers.   **EDB Program, Etisalat Telecom (UAE)**  **Platform: Delivery Management, Java, J2EE, Oracle, CRM, ITIL, Agile Scrum Processes, HPQC-10.0, Clarify, Jira, ITSM**  **Role: Technical Lead**  **Team Size: 40+**  **Roles Played:**   * Provided complete wireless services to Etisalat Telecom. * Implemented ETL processes for data extraction, transformation, and loading.   **STEL\_Cfuture\_IndTel, STEL Pvt. Ltd.**  **Platform: Delivery Management, Java, J2EE, Oracle, CRM, ITIL, Agile Scrum Processes, HPQC-10.0, Clarify, Jira, ITSM**  **Role: Technical Lead**  **Team Size: 20+**  **Roles Played:**   * Provided complete telecom services, including Voice Message Services, GPRS, MNP, Content Services & Roaming * Successfully managed the project from conceptualization to execution.   **NSOC-Topaz (BAC 6.5), British Telecom (UK)**  **Platform: BAC6.5 (Topaz), Clarify, Oracle 10g, Windows 2000; QTP, C++, Java, PL/SQL, QTP Scripting**  **Role:Technical Lead**  **Team Size: 6+**  **Roles Played:**   * Developed a monitoring tool for HP to monitor NHS applications' availability and performance. * Engaged in project estimation, team coordination, and quality management. | | |